



About CES Software

CES Software Limited, based in London, launched its groundbreaking CES Touch Screen EPOS software in 1997 and has since grown to become a market leader in the provision of powerful, affordable and user-friendly point of sale applications.

Over this time a worldwide customer base has been built covering pubs, clubs, hotels, restaurants, CTN's, grocery stores, jewellers and dry-cleaners, amongst others.

CES continually work with their dealers to ensure their customers have the necessary support required to consistently gain the best from their EPOS systems.

CES is owned by Consolis Systems Limited; a software and services company which focuses on the retail, mobile telecoms and digital services markets. It builds on established retail management software products, and uses its senior management team's experience of the retail, mobile telephony and digital services industries to launch innovative new services into retail customers.

Create your own package

The core CES Touch software builds, module by module, into a comprehensive suite of complementary tools for smarter working. The beauty of the package is that you can mix and match these add-ons to suit the different needs of your business at any particular stage of its growth. It makes it easier to manage your cash flow, too.

Modules available:

Hospitality

- Stock
- Accounts
- ETopUp
- Management Control
- Bookings
- Table Planner
- Customers
- Messaging
- CES Integration (hospitality)

Retail

- Stock
- Accounts
- ETopUp
- Management Control
- Customers
- Messaging
- CES Integration (stock)
- News round

Speciality

- Stock
- Accounts
- ETopUp
- Management Control
- Customers
- Messaging
- Caller ID
- Multi Site



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CES Touch

Announcing Touch v8.8

Focusing on ease of use, reliability and resilience, and with a fresh new look, CES launch Touch v8.8. See inside for key new features.

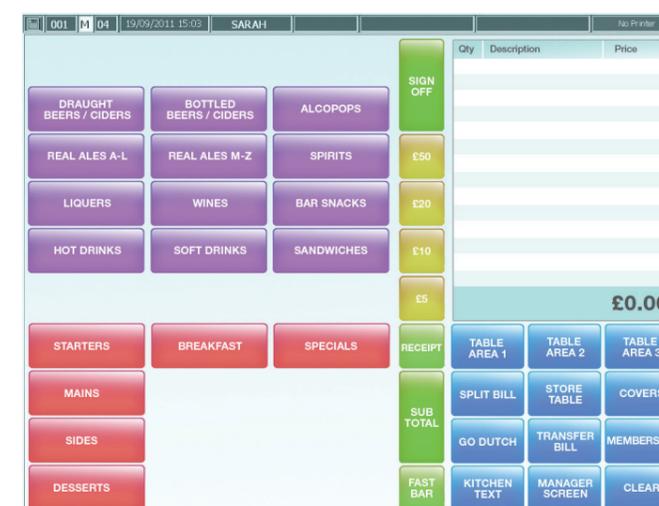
Software to help businesses grow

Offering a complete EPOS solution that integrates credit and debit card acquiring, mobile top-up, and many other value added services – CES Touch has changed the way tens of thousands of pubs, clubs, hotels, restaurants, retailers, and dry-cleaners go about their business.

By connecting key business operations through a single, easy-to-use software system, CES helps you work more efficiently and effectively, reducing overheads and maximising profits.

At a glance:

- Integrated solution complete with card payment acquiring and mobile top-up
- Complete solutions tailored to meet all your EPOS needs, whether one till in a single location or multiple tills across several sites
- Builds, module by module, into a comprehensive suite of tools and services
- Tens of thousands of licenses sold worldwide
- Compatible with leading Windows OS PC-based tills
- Touch screen or keyboard operation
- In excess of 75 built-in back-office business reports
- Multiple reporting functions and X or Z readings
- Built-in staff-training mode
- Easy set-up backed by an expert support team



In developing Touch version 8.8, we have focussed on making the dealer's life easier by improving reliability, resilience and ease of use. The features summarised here make the software easier to install, configure and support than ever before, benefitting both dealers and end users.



Screen Designer

Touch V8.8 introduces a new graphical, drag and drop screen designer, which allows Touch's flexible user interface to be configured easily, quickly and intuitively. It greatly reduces the time required to set up a customer's sales screens.

This new feature operates in addition to the original sales made button editor facility

Automatic Backups

Touch introduces a new facility to back up data at key points – before any upgrade, and after each end of day. These backups can be to the local machine or to CES' own online backup server, for the added security of off site backup with no administrative overhead.

File and Error Handling Improvements

In V8.8 we have completely rewritten the way that Touch deals with file corruptions, updates and errors.

Touch will make every possible attempt to recover from a file corruption or similar problem, silently and with minimal disruption to service. If the file can be repaired it will be. If the corruption is not recoverable, the file can be recovered from a backup, which is automatically created by default on end of day and at each upgrade.

The operation of the file checker, which enables the database to be seamlessly updated between software versions, has been made much more robust and intelligent. In a multi-till installation, all other tills will be locked automatically before files are updated, and only the necessary files will be locked, ensuring a consistent and correct upgrade with minimal intervention required.

If a software error does occur, Touch can now automatically report this to CES – we may be fixing the issue before you even hear about it.

Improved Resilience to Network Outages

Network outages are a fact of life in multi till installations. Touch's "UNC" offline operation facility has been radically overhauled to minimise the impact of these outages.

Where a network outage is detected, the operator is offered a choice to retry or drop into offline mode, which is now done without exiting the software. When the network connection resumes, Touch will detect this and prompt to return online. Any features that cannot be carried out when offline (e.g. management of tables by slave tills) will be gracefully blocked. Where interrupted transactions are in progress on multiple tills by multiple operators, these are automatically converted into "layaway" transactions when the tills go back on line, allowing service to pick up with minimal disruption.

Simplified Network Setup

When setting up a multi till network, Touch now automates the process of creating the shared folder on the master and locating and mapping to the master from each slave with a wizard type setup form. Offline operation using Touch's UNC is automatically configured on by default.

If you choose to set up the network manually, it is necessary only to set a single path to the master – all other paths are set up automatically, though the option to configure non-standard setups remains available.

Simplified Product Setup

The most commonly used fields in setting up products are now grouped onto a new, optional, single tab in the product maintenance form, allowing most products to be set up quickly and without visiting multiple forms.

Customer Accounts

The previously separate Customers and Accounts modules have been merged into a single module, delivering the union of facilities from each plus a number of enhancements. This removes the need to choose which set of features a customer can use.

