New Hampshire’s Developmental Services System

Area Agencies

There are 10 Area Agencies that are divided into geographical regions throughout New Hampshire that contract with the NH Bureau of Developmental Services to provide services to individuals with developmental disabilities and families. Each Area Agency is the State contract designee to provide services (including Early Supports and Services) in their respective region and combined they serve New Hampshire's developmental disability, and acquired brain injury communities totaling in excess of 6,000 individuals.

This map shows how the ten area agencies are distributed across the state.
### Towns and Cities by Region

#### Region I
- Albany
- Barre
- Bennington
- Brattleboro
- Burlington
- Coventry
- Groton
- Montpelier
- Norwich
- Newport
- Rutland
- Williston
- Woodstock

#### Region II
- Augusta
- Bangor
- Biddeford
- Brunswick
- Lewiston
- Madison
- Portland
- South Portland
-Scarborough
- Saco

#### Region III
- Acton
- Amherst
- Athol
- Auburn
- Barre
- Boston
- Brockton
- Cambridge
- Chicopee
- Danbury
- Dorchester
- Easton
- Fitchburg
- Gardner
- Haverhill
- Holyoke
- Lowell
- New Bedford
- Pittsfield

#### Region IV
- Allen
- Andover
- Bangor
- Barre
- Biddeford
- Brunswick
- Caribou
- Clinton
- Dover
- Dover
- Ellsworth
- Exeter
- Falmouth
- Farmington
- Freeport
- Franklin
- Haverhill

#### Region V
- Alton
- Dalton
- Claremont
- Concord
- Danbury
- Dunbarton
- Epsom
- Franklin
- Groveton
- Hart’s Location

#### Region VI
- Alstead
- Antrim
- Bennington
- Chesterfield
- Dublin
- Fitzwilliam
- Franconia
- Grafton
- Hanover
- Langdon
- Lebanon
- Littleton
- Livermore
- Lyman

#### Region VII
- Amherst
- Brookline
- Brunswick
- Charlestown
- Claremont
- Cornish
- Croydon
- Dorchester
- Enfield
- Goshen
- Grantham
- Hanover
- Lebanon
- Lempster
- Newport
- Orange
- Orford

#### Region VIII
- Alexandria
- Aton
- Barnstead
- Belknap
- Bristol
- Campton
- Ctr. Harbor
- Ellsworth
- Gilford
- Gilman
- Groton
- Hebron

#### Region IX
- Allenstown
- Andover
- Barre
- Bangor
- Barre
- Biddeford
- Biddeford
- Biddeford
- Biddeford
- Biddeford

#### Region X
- Alstead
- Antrim
- Bennington
- Chesterfield
- Dublin
- Fitzwilliam
- Franconia
- Grafton
- Hanover
- Langdon
- Lebanon
- Littleton
- Livermore
- Lyman

#### Region XI
- Amherst
- Brookline
- Brunswick
- Charlestown
- Claremont
- Cornish
- Croydon
- Dorchester
- Enfield
- Goshen
- Grantham
- Hanover
- Lebanon
- Lempster
- Newport
- Orange
- Orford

#### Region XII
- Alexandria
- Aton
- Barnstead
- Belknap
- Bristol
- Campton
- Ctr. Harbor
- Ellsworth
- Gilford
- Gilman
- Groton
- Hebron
- Holderness
- Laconia
- Meredith
- New Hampton
- Plymouth
- Rumney
# Table of Contents

<table>
<thead>
<tr>
<th>Region/Programs</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Region 1  Northern Human Services Family-Centered Early Supports and Services</td>
<td>3</td>
</tr>
<tr>
<td>Family-Centered Early Supports and Services</td>
<td></td>
</tr>
<tr>
<td>Children Unlimited, Inc.</td>
<td>4</td>
</tr>
<tr>
<td>Region 2  PathWays of the River Valley</td>
<td>5</td>
</tr>
<tr>
<td>Family Centered Early Supports and Services</td>
<td></td>
</tr>
<tr>
<td>Region 3  Lakes Region Community Services</td>
<td>6</td>
</tr>
<tr>
<td>Family Centered Early Supports and Services</td>
<td></td>
</tr>
<tr>
<td>Region 4  Community Bridges</td>
<td>7</td>
</tr>
<tr>
<td>Family Centered Early Supports and Services</td>
<td></td>
</tr>
<tr>
<td>Region 5  Monadnock Developmental Services, Inc.</td>
<td>8</td>
</tr>
<tr>
<td>MDS Birth to Three <em>Partnering with Families</em></td>
<td></td>
</tr>
<tr>
<td>Rise...for baby and family</td>
<td></td>
</tr>
<tr>
<td>Region 6  Gateways Community Services</td>
<td>9</td>
</tr>
<tr>
<td>The Children’s Pyramid</td>
<td></td>
</tr>
<tr>
<td>Gateways Early Supports and Services Program</td>
<td></td>
</tr>
<tr>
<td>Region 7  The Moore Center</td>
<td>10</td>
</tr>
<tr>
<td>Easter Seals NH Family Centered Early Supports and Services</td>
<td></td>
</tr>
<tr>
<td>The Moore Center Family Centered Early Supports and Services Program</td>
<td></td>
</tr>
<tr>
<td>Region 8  One Sky Community Services</td>
<td>11</td>
</tr>
<tr>
<td>Child and Family Services /FC- Early Supports and Services Program</td>
<td></td>
</tr>
<tr>
<td>Richie McFarland Children’s Center</td>
<td></td>
</tr>
<tr>
<td>Region 9  Community Partners: Behavioral Health &amp; Developmental Services</td>
<td>12</td>
</tr>
<tr>
<td>Services of Strafford County</td>
<td></td>
</tr>
<tr>
<td>Family Centered Early Supports and Services Program</td>
<td></td>
</tr>
<tr>
<td>Region 10 Community Crossroads</td>
<td>13</td>
</tr>
<tr>
<td>The Children’s Pyramid</td>
<td></td>
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<td>Easter Seals NH Family Centered Early Supports and Services</td>
<td></td>
</tr>
<tr>
<td>Statewide Services</td>
<td>14</td>
</tr>
</tbody>
</table>
Region 1

Area Agency: Northern Human Services
87 Washington Street, Conway, NH 03818  603-447-3347   FAX: 603-447-8893
www.northernhs.org
Executive Director: Eric Johnson  Business Manager: Dale Heon

Intake Coordinator
Cassie Rowe
603-447-4356 ext. 8044
Cell: 603-986-0086
FAX: 603-447-4358
crowe@northernhs.org

AA ESS/FS Management
Mark Vincent
603-447-8224
FAX (603) 837-9061
mvincent@northernhs.org

Family Support
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Family Support Coordinator
603-636-2555 – Groveton
603-237-4955 - Colebrook
603-752-1005 – Berlin
sbilodeau@northernhs.org

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Shanon Smith
Family Support Coordinator
603-447-8339 – Upper Grafton
ssmith@northernhs.org

Carroll County
Karen Nelson
Family Support Coordinator
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mailto: tgallagher@northernhs.org
Knelson@northernhs.org

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Theresa Gallagher
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Fax: 603-447-4358
tgallagher@northernhs.org

Program Name:

Family-Centered Early Supports and Services
71 Hobbs Street Suite 102, Conway, NH 03818
Director: Karen Willett, Program Director FCESS
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Fax: 603-447-4358
kwillett@northernhs.org

Records Assistant
Ruth Curtis
71 Hobbs Street Suite 102, Conway, NH 03818
Office: 603-447-4352 ext. 8046 Fax: 603-447-4358
rcurtis@northernhs.org
Region 1

Program Name: Children Unlimited, Inc.
182 West Main Street, PO Box 986, Conway, NH 03818
Office: (603) 447-6356 Fax: (603) 447-1114
Children@childrenunlimitedinc.org

Executive Director, JoAnn Kelly
(603) 447-6356
jkelly@childrenunlimitedinc.org

Administrative Assistant
Linda Wise
(603) 447-6356

Business Manager
Deborah Huskey
(603) 447-6356 ext. 218

Intake Coordinator
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Program Director
Ardis Yahna
(603) 447-6356
Fax: (603) 447-1114
ayahna@childrenunlimitedinc.org

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Family Support Coordinator
Northern Human Services
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Program Name:

**Family-Centered Early Supports and Services**
654 Main Street, Claremont, NH 03743
Director: Heather Murphy-Hicks
603-504-1520
FAX 603-542-0421
hhicks@pathwaysnh.org
Region 3

Area Agency: Lakes Region Community Services
PO Box 509, Laconia, NH 03247-0509  603-524-8811  FAX 603-524-0702
www.lrcsc.org
Executive Director: Christine Santaniello  Business Manager: Becky Bryant  Becky.Bryant@lrcs.org

Intake Coordinator
Tylaine Guarriello  603-581-1578  FAX: 603-524-0702
tylaineg@lrcs.org

AA ESS Management
Christine Santaniello  603-581-1500
chriss@lrcs.org

Family Support/Family Resource Center
Erin Pettengill  603-581- TBD
erin.pettengill@lrcs.org

Data Entry
Jennifer Moore  603-581-1560
jennifer.moore@lrcs.org

Program Name:

Family-Centered Early Supports and Services
Program Coordinator: Nicole Bushaw
719 N. Main Street, Laconia, NH 03246
Mailing address:
PO Box 509
Laconia NH 03247
603-581-1559
1 800-649-8817
Fax: 524-0702
nicole.bushaw@lrcs.org
Region 4

**Area Agency:** Community Bridges  
70 Pembroke Road, Concord NH 03301  
603-225-4153  
FAX 603-225-0376  
www.communitybridgesnh.org

**Executive Director:** Richard Royse  
**Business Manager:** Richard Jeffcote

---

**Intake Coordinator**  
Amy Martel  
603-225-4153 ext. 250  
1 800-499-4153  
FAX 603-226-3354  
amartel@communitybridgesnh.org

**AA ESS Management**  
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eschreiber@communitybridgesnh.org

**Family Support**  
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Terri Warren  
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msmith@communitybridgesnh.org

**Program Name:**  
Community Bridges Early Intervention Program  
70 Pembroke Road, Concord NH 03301  
Director: Ellyn Schreiber  
603-225-4153 ext. 278  
Voice Mail: 226-3212  
1 800-499-4153  
FAX 603-226-0376  
eschreiber@communitybridgesnh.org
Region 5

Area Agency: Monadnock Developmental Services, Inc.
121 Railroad Street, Keene, NH 03431  603-352-1304    FAX 603-352-1637
www.mds-nh.org
Executive Director: Alan Greene    Business Manager: Joel Fitzpatrick

Intake Coordinator
Dale Miner
603-352-1304 ext. 260
FAX 603-352-1637
dale@mds-nh.org

AA ESS Management
Lynn Yeiter, Children’s Services Supervisor
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AA ESS Regional Coordinator
Anna Lake
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dale@mds-nh.org

Data Entry
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Program Names:

**MDS Birth to Three**
*Partnering with Families*
103 Roxbury Street, Suite 102
Keene, NH 03431
Program Director: Jason Peck
603-352-0165
FAX: 603 352-1637
jason@mds-nh.org
Program Coordinator: Kate Jobmann
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Data Entry: Mandi Slate
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**Rise…for baby and family**
147 Washington Street, Keene, NH 03431
Executive Director: Toni Ellsworth
603-357-1395 ext. 402
FAX 603-357-1397
Data Entry: Toni Ellsworth and Nancy Hitchner
TEllsworth@riseforbabyandfamily.org
# Region 6

## Area Agency: Gateways Community Services
144 Canal Street, Nashua, NH 03064  603-882-6333  FAX 603-889-5460
www.gatewayscs.org

**Executive Director:** Sandra Pelletier  
**Business Manager/Contracts:** Timothy Leach, CFO  
tleach@gatewayscs.org  459-2718.

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>Intake Coordinator</td>
<td>Roxanne Bouchard</td>
<td>603-459-2775</td>
<td>FAX 603-889-5460</td>
<td><a href="mailto:rbouchard@gatewayscs.org">rbouchard@gatewayscs.org</a></td>
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<td>AA ESS Management</td>
<td>Nze Obinelo, VP of Child and Family Services</td>
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<td><a href="mailto:nobinelo@gatewayscs.org">nobinelo@gatewayscs.org</a></td>
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<td>Family Support</td>
<td>Mindy Pond</td>
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<td><a href="mailto:mpond@gatewayscs.org">mpond@gatewayscs.org</a></td>
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<td>ESS Program Director</td>
<td>Nancy Lucci</td>
<td>603-459-2773</td>
<td><a href="mailto:nlucci@gatewayscs.org">nlucci@gatewayscs.org</a></td>
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<tr>
<td>Data Entry</td>
<td>Eric Bates, Sr. Admin. Assistant</td>
<td>603-459-2740</td>
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<td><a href="mailto:ebates@gatewayscs.org">ebates@gatewayscs.org</a></td>
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<td>Operational Assistant/Data Specialist</td>
<td>Roxanne Bouchard (NHLeads Data)</td>
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<td>FAX 603-889-5460</td>
<td><a href="mailto:rbouchard@gateways.org">rbouchard@gateways.org</a></td>
</tr>
</tbody>
</table>

**Program Names:**

- **Gateways Early Supports and Services**
  144 Canal Street, Nashua, NH 03064
  Director: Nancy Lucci
  603-459-2773
  FAX: 603-889-5460
  nlucci@gatewayscs.org

- **The Children’s Pyramid**
  PO Box 1269, Nashua, NH 03061
  Director: Brian Young
  byoung@nashuacenter.org
  Coordinator: Kara Cave
  kcaev@nashuacenter.org
  603-883-8205 FAX: 603-881-7198
Region 7

Area Agency: The Moore Center
195 McGregor Street Unit 400 Manchester, NH 03102   603-206-2700   FAX 603-206-2710
www.moorecenter.org
Executive Director: Paul Boynton    Business Manager: Janet Bamberg

Intake Coordinator
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603-206-2732
FAX 603-622-4278
Elizabeth.Warner@moorecenter.org

AA ESS Management & Regional Director
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603-206-2782
FAX 603-622-4278
Diane.Bolduc@moorecenter.org

Quality Assurance &
Family Support
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FAX 603-622-4278
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Program Names:

Easter Seals Family-Centered Early Supports and Services
435 South Main St., Manchester, NH 03102
Program Director: Lynne Thomas
603-666-5982  Ext. 34
FAX 603-621-3492
LThomas@eastersealsnh.org

Family-Centered Early Supports and Services Program
195 McGregor Street Unit 400 Manchester, NH 03102
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603-206-2802
FAX 603-622-4278
amy.natale@moorecenter.org

Program Manager: Kim Adams
603-206-2737
FAX 603-622-4278
kim.adams@moorecenter.org
Region 8

Area Agency: One Sky Community Services
755 Banfield Road, Ste 3, Portsmouth NH 03801  603-436-6111  FAX 603-436-4622
www.oneskyservices.org
Executive Director: Chris Muns  Business Manager: Rocco Van Der Merwe

Intake Coordinator
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603-436-6111 ext. 147
1 800-660-4103
FAX  603-436-4622
m.patterson@oneskyservices.org

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603-436-6111, ext. 147
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m.patterson@oneskyservices.org

Data Entry
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603-436-6111, ext. 147
1 800-660-4103
mailto:m.patterson@oneskyservices.org

Program Names:

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FAX  603-668-6260
Hugenerm@cfsnh.org
Intake coordinator/Administrative Assistant: Melissa Ireland
603-518-4032
IrelandM@cfsnh.org

Richie McFarland Children’s Center
11 Sandy Point Road, Stratham, NH 03885
www.richiemcfarland.org
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Fax: 603-778-0388
Executive Director: Peggy Small-Porter
603-658-6242  Cell: 770-0749
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Program Records Manager: Patty Small
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Region 9

Area Agency: Community Partners: Developmental Services of Strafford County, Inc.
Forum Court, 113 Crosby Road Suite #1, Dover, NH 03820-4375
603-516-9300 FAX 603-743-3244
www.Communitypartnersnh.org

Executive Director: Brian Collins
Business Manager: Kathleen Stocker, CFO
Controller: Suzanne Bagdasarian
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suebagdasarian@communitypartnersnh.org

Intake Coordinator
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FAX 603-743-3244
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Family Support
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Program Name: Family-Centered Early Supports and Services Program
Forum Court, 113 Crosby Road Suite #1, Dover, NH 03820-4375
Director: Suzanne Iverson
603-516-9300 ext. 9385
FAX: 603-743-3244
siverson@communitypartnersnh.org
Region 10

Area Agency: Community Crossroads
8 Commerce Drive, Atkinson, NH 03811  603-893-1299  FAX 603-893-5401
www.region10nh.org

CEO: Dennis Powers  Executive Director: Cynthia Mahar  Business Manager: Bill Dillon

---------------------------------------------------------------------------------------------

ESS Intake Coordinator    AA ESS Management
Tammy Dudal    Kelly Judson
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Family Support    ESS Coordinator
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kjudson@communitycrossroadsnh.org  
tdudal@communitycrossroadsnh.org

Data Entry
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gfulmer@eastersealsnh.org

The Children’s Pyramid
PO Box 1269, Nashua, NH 03061
Director: Brian Young
byoung@nashuacenter.org
Coordinator: Kara Cave
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603-883-8205 ext. 20
FAX: 603-881-7198
Statewide Services

Early Intervention Specialist Certificate
Kathy Gray, Part C Program Specialist
603-271-3783
kathleen.e.gray@shhs.state.nh.us
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/certification.htm

NHLeads Data System
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http://www.parentinformationcenter.org/

Special Medical Services, (SMS) Title V, CSHSN
Sharon Kaiser, Early Childhood Systems Program Specialist
1-800-852-3345 ext. 4488
http://www.dhhs.nh.gov/dcbcs/bds/sms/index.htm

Welcome to ESS Orientation
Coordinator: Pamela Miller Sallet
pms88@comcast.net
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/orientation.htm

Northeast Deaf & Hard of Hearing
Dr. Michele Chaplen, DOE Project Director
224-1850 ext. 209
VP: 603-968-5893
www.ndhhs.org

State of New Hampshire
Bureau of Developmental Services
Family-Centered Early Supports and Services
129 Pleasant Street Concord, NH 03301
Fax: 603-271-5166
1-800-852-3345
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/index.htm

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