



June 19, 2019

To Whom It May Concern:

Thank you for your continued working relationship with Northeast Deaf and Hard of Hearing Services, Inc (NDHHS).

We would like to take this opportunity to inform you that NDHHS will be increasing referral fees for interpreter/CART requests effective July 1, 2019. Please see the chart below for the new rates.

Type of Request	More than 10 business days notice	4-9 business days notice	2-3 business days notice	Emergency- 2 business days notice or less medical, mental health, or legal only
<b>General Request:</b> Medical appointment, work/staff meeting	\$40 per interpreter	\$55 per interpreter	\$65 per interpreter	\$70 per interpreter
<b>Legal Requests:</b> In-court, out-of-court, arrests, investigations	\$45 per interpreter	\$60 per interpreter	\$65 per interpreter	\$70 per interpreter
<b>Ongoing Requests**:</b> College classes, workshops	\$66 per interpreter	\$90 per interpreter	\$100 per interpreter	<b>Effective July 1, 2019</b>

\*a requester is considered “on-going” if it consists of 10 appointments dates/times.

\*\* If a request is received in completion, and then there are additional needs, that additional request will be treated as a new request and billed accordingly.

Please feel free to contact the Referral Department at 603-224-1850 x250 or [referral@ndhhs.org](mailto:referral@ndhhs.org) with any questions.

Thank you for understanding and we look forward to continuing to work together in the future.

Regards,

NDHHS Referral Department  
Marion James & Leah Washabaugh  
NDHHS Interpreter/CART Referral Department Staff