

# ROUNDUP ATHLETIC CLUB

## EASTERN OREGON'S FINEST ATHLETIC FACILITY

1415 SOUTHGATE PENDLETON, OR 97801

541.276.0880

FAX 541.276.1747

[www.RAClub.us](http://www.RAClub.us)

## COMMON QUESTIONS ABOUT MY MEMBERSHIP

### 1. **HOW LONG DOES MY MEMBERSHIP LAST?**

WE OFFER SEVERAL DIFFERENT KINDS OF MEMBERSHIP PLANS. A REGULAR MEMBERSHIP GOES STRICTLY MONTH TO MONTH. A DIRECT DEBIT OR CORPORATE MEMBERSHIP HAS AN ANNUAL ANNIVERSARY DATE. THESE MEMBERSHIPS CAN ONLY BE TERMINATED DURING THE ANNIVERSARY MONTH, WITH A 30 DAY WRITTEN NOTICE. THEY AUTOMATICALLY RENEW FOR ANOTHER YEAR IF NOT CANCELLED IN WRITING.

### 2. **HOW DO I STOP MY MEMBERSHIP?**

TO CANCEL YOUR MEMBERSHIP YOU MUST GIVE A 30 DAY WRITTEN NOTICE. ALL OUTSTANDING BALANCES MUST BE PAID IN FULL. MEMBERSHIP CARDS MUST BE TURNED IN AT THE END OF THE MEMBERSHIP.

### 3. **CAN I "FREEZE" OR TEMPORARILY STOP PAYING MY DUES?**

NO. DUES MUST BE CONTINUOUS TO MAINTAIN MEMBERSHIP. HOWEVER, UNDER CERTAIN MEDICAL OR TEMPORARY JOB TRANSFERS CIRCUMSTANCES, A TEMPORARY REDUCTION OF DUES MAY BE GRANTED AT THE CLUBS OPTION. MEMBERS WHO ARE PHYSICALLY OUT OF TOWN FOR THREE MONTHS OR MORE MAY BE PLACED ON RETAINER STATUS.

### 4. **CAN I CHANGE MY MEMBERSHIP?**

YES. CHANGES CAN BE MADE TO YOUR MEMBERSHIP BY CONTACTING THE SERVICE DESK OR THE ACCOUNTING OFFICE. EXCESSIVE CHANGES WILL BE BILLED AT \$25 EACH.

### 5. **IF I DON'T USE THE CLUB DO I STILL HAVE TO PAY DUES?**

YES. MONTHLY DUES ARE ASSESSED REGARDLESS OF THE NUMBER OF TIMES THE FACILITIES ARE USED. SHOULD DUES BECOME DELINQUENT, THE MEMBER IS NOT ENTITLED TO USE THE FACILITY UNTIL THEIR ACCOUNT IS CURRENT.

### 6. **CAN I BRING A GUEST TO WORK OUT WITH ME?**

SURE! A GUEST FEE OF \$8.00 FOR ADULTS OR \$4.00 FOR 11 AND UNDER ALLOWS YOUR GUEST TO USE THE FACILITIES. IF YOU HAVE A GUEST STAYING FOR AN EXTENDED PERIOD OF TIME, PLEASE ASK ABOUT OUR WEEKLY OR MONTHLY PASSES.

### 7. **DO I HAVE TO PAY THE ANNUAL TOWEL FEE IF I BRING MY OWN TOWEL?**

YES. TOWEL FEES PROVIDE FOR OTHER AMENITIES SUCH AS SHAMPOO, DEODORANT, BODY LOTION, ETC. TOWEL FEES ARE NOT OPTIONAL.

### 8. **CAN I CHARGE GOODS AND SERVICES TO MY ACCOUNT?**

YES. IF YOU ARE ON AN EFT MEMBERSHIP, ALL DUES AND CHARGES WILL BE DEDUCTED THE FOLLOWING MONTH. IF YOU ARE ON A PAYROLL DEDUCT MEMBERSHIP, YOUR REGULAR MONTHLY DUES WILL BE DEDUCTED FROM YOUR PAYROLL AND ANY CHARGES OR FEES WILL BE DEDUCTED THRU AN EFT DEDUCTION.