

## WE'RE HERE FOR YOU

Here's what we're doing to provide a safe and clean experience for patients and staff



**Center staff screen all patients** in writing for risk factors for and symptoms of COVID-19 prior to first appointments. Verbal screenings take place daily for all other appointments. All centers have signs asking anyone in our centers to notify staff if they are sick, if they were exposed to someone who was sick, or if they have traveled to an endemic area. Anyone who has symptoms possibly associated with COVID-19 must be assessed and released from any quarantine recommendations before they can return to the center (this applies to both staff and patients).



- We space our scheduling to keep waiting room times to a minimum.
- We limit the maximum number of patients in the waiting area.
- Our enhanced cleaning protocol mandates the use of EPA-registered disinfectants as recommended by the CDC:
  - Treatment devices and surfaces in treatment rooms are cleaned after every patient
  - All centers have handwashing stations and/or hand sanitizer
- All centers follow state and local guidelines on the required use of masks. Masks are worn by staff and physicians, and are available for patient use if needed. We ask that all patients wear masks.
- If you can't wear a mask, please notify the Regional Center Manager prior to your appointment.

Consultations and select appointments are available in person, by telephone, or via videoconference.

## COMMITTED TO SAFETY

Mental health care is essential health care. We're honored that you've entrusted us with your TMS therapy treatments, and we take our responsibility seriously. We'll closely monitor guidance from the Centers for Disease Control (CDC) and further expand our protocols per CDC recommendations.