

PRIVACY POLICY

Sam Willis Carpets and Flooring respects the privacy of its customers and is committed to protecting your personal details.

It is important that the data you give is accurate and up to date. Please inform us of any changes to your personal data during your custom with us.

WHAT INFORMATION IS COLLECTED?

The personal data we collect, use and store includes your name, address, phone number and email. We do not collect data such as ethnicity, religious beliefs, health or genetic data.

HOW IS IT BEING COLLECTED?

We take information by email, phone call, text message, Facebook message, face to face and any other way you choose to contact us.

WHY IS IT BEING COLLECTED?

By collecting your personal data we are able to carry out our services to you.

HOW WILL IT BE USED?

We use your personal data for contacting you regarding the service you have asked for; quoting, carrying out the service, invoicing and taking payment. We need your information to comply with legal or regulatory obligations, such as bookkeeping and accounts.

Data will be shared with relevant third parties, for example accountants.

All paperwork containing your information will be kept in a locked filing cabinet.

Sam Willis Carpets and Flooring will not share your information with any companies for marketing purposes.

ACCESS TO YOUR INFORMATION

You have the right to requests copy of the information that we hold about you. If you wish to do this, please write to:

Sam Willis Carpets and Flooring, 8 Anthea Road, Paignton, Devon TQ3 1JY

Alternatively, email samwillis87@hotmail.com

GENERAL QUESTIONS AND COMPLAINTS

Sam Willis Carpets and Flooring, 8 Anthea Road, Paignton, Devon TQ3 1JY

Email: samwillis87@hotmail.com

If you need to, you can contact the ICO:
www.ico.org.uk

OUR WEBSITE

For the privacy and cookie policy of our website, please visit www.samwilliscarpetsandflooring.co.uk and click on the 'Privacy & Cookie Policy' link at the bottom of any of our website's pages. Alternatively, visit www.business.yell.com/website-privacy-cookie-policy to view the same page.