

Terms & Conditions

Ezy Clean Skips is a local, environmentally responsible not-for-profit organisation. Please read the following terms and conditions as they will ensure you receive a fast, safe and efficient service.

Standard Hire

Seven consecutive days unless otherwise arranged.

Bin Placement

Minimum clearance requirements are four metres vertically by three metres horizontally. Bin placement is always at the driver's discretion due to our insurance requirements however we will endeavour to place the bin exactly where you need it subject to the following conditions:

We will not be liable for damage to your property if you instruct us on the location or placement of the bin. Damage can only occur if there is limited access for placement of the bin or if you direct us in the placement of the bin. Damage may include but cannot be limited to trees, shrubs, small plants, grasses, garden edging, eaves and fences.

Damage to our trucks and equipment caused by limited access or your direction as to the placement of the bin may incur a repair fee. This fee is at our discretion and based on the damage incurred.

Bins must not be moved from the delivery position and access must be maintained to allow safe collection. If you move the bin you may incur an additional \$100.00 call out fee. You are responsible for any costs incurred to access and collect the bin.

You are responsible for the bin once bin is delivered. You must pay for any damage to the bin while it is at your premises.

EPA Regulation – Restricted and hazardous wastes

NO Asbestos | NO Tyres | NO Batteries | NO Tree Stumps | NO Liquid or Hazardous Wastes
Unless prior arrangement has been made.

For information on your obligations regarding the removal, transportation and disposal of asbestos you should visit: <http://www.deir.qld.gov.au/asbestos/law/obligations.htm>

Ezy Clean Skips is licenced to carry asbestos and other hazardous materials. However, if you haven't made prior arrangements with us and we find restricted or hazardous materials in the bin when we come to collect it, the driver will ask you to unload the material or to amend your order and pay the appropriate fee. If you refuse, we will have no alternative than to unload the bin where it stands.

Don't Overload

FILL ONLY TO TOP OF BIN or to the fill line mark. We will remove any materials that make the skip bin unsafe to transport and you must pay any excess weight fees if you overfill the bin.

Fires

No fires are to be lit in bins.

Permits

Permits for placement of skip bins on the roadway or footpath are to be sourced by the customer. Bins will not be placed on roads or footpaths without a permit.

Order Confirmation

Order confirmation is by either return email or confirmation phone call. We will not be liable for lost email orders due to server shutdowns etc. If we have no bins available we will endeavour to supply 2 smaller bins or we will use one of our affiliate suppliers to complete your order.

Payment

For non-account customers, payment is prior to, or on delivery of a bin and can be in the form of Cash, Credit Card, Bank Transfer (EFT) or if approved, a cheque. Account customers are net 7 days. We understand the difficulties presented by the current economic climate however, should your debt to us extend beyond 60 days you will be charged a \$100 administration fee and your debt to us will attract interest at EZY Clean Skip's bank loan interest rate until settled.

Refund Policy

In the unlikely event we are unable to deliver your order you will receive a full refund. However, once a bin has been delivered there will be no refund.

We reserve the right to terminate any bin hire at our discretion.

BREACHING OUR TERMS AND CONDITIONS MAY RESULT IN ADDITIONAL CHARGES

PHONE: 1300 EZY CLEAN

These Terms & Conditions are effective as of 1st August 2012